



Kind of Teamviewer

“Help it does not work...”



Remote support on other platforms

- Teamviewer, copilot for remote control
- Build in support with Windows after the problem wizards can not help...
- Netop for OS/2 can no longer be purchased...
Copycat and other software insecure



Support the community way...

- Forums are great, some postings start with “it does not work”. Sometimes long threads
- Well what does not work ? Logs, info ?!
- Setup VNC server with port forward ?
- Not every user has the knowledge to it!
- VNC is pretty insecure for us



Solution

- Free package using SSH with a reverse tunnel.
 - VNC running over the SSH tunnel.
 - No port forwards to be setup by the user.
 - A single package that of about 1 MB.
 - Can be used on the ArcaOS USB stick! (Has NIC support and DHCP build in!).
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Who can use it...

- The server side and client can be downloaded free of charge and the community can use it.
- I will provide support to login into users there desktop.
- No file transfer or chat yet.

